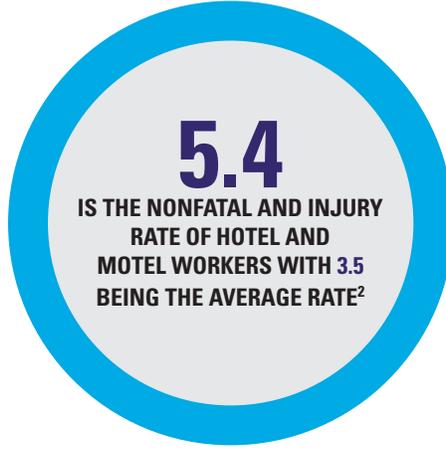


GUEST SAFETY IS AT THE CORE OF ANY 5-STAR REVIEW



HOTEL SECURITY OPERATIONS

Every day when security officers enter a building, engages with a guest, or address an employee incident, they are tackling the unknown. Violence and other hazards on-site can range in severity from an armed shooter to a health emergency in a guest room, to a suspicious character loitering in the stairwell, or a simple spill in the dining room that might create a safety concern.

Statistics indicate it is **100 times more costly** to react to a hazard, than to invest in prevention measures.⁽³⁾ Trust the world's leading public safety communications provider, serving more than 100,000 customers in more than 100 countries, to equip hotel security and staff with business critical intelligence. Our solutions put the right data, in the right hands, in the right moment, and help security and staff members work safer and smarter. Improve their decision-making capabilities and keep guests and employees safe.



ON-DEMAND COMMUNICATION

Increase the real-time response of your security team and hotel staff members with an affordable Push-To-Talk solution between phones, computers and **MOTOTRBO™** radios with **WAVE OnCloud**.

Push. Talk. It's that simple.

KEY FEATURES:

- Cloud-Based **SaaS**
- Communicate instantly between smartphones, tablets, radios and computers
- Set-up-time in under an hour
- Affordable subscription based packages

REAL-TIME SITUATIONAL INTELLIGENCE

Improve real-time operations of your hotel security force from the command center. Combine video, and data intelligence into a single integrated position.

Information overload used to your advantage.

KEY FEATURES:

- Geospatial Event Mapping
- Real-Time Streaming Video
- Complete Operating Picture
- User-Centric Workflow and Automation
- Video Analytics

INCIDENT MANAGEMENT

Streamline the data intelligence and incident reporting of your officers with browser based, incident management software, **Ally**.

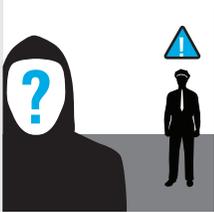
The right data, at the right moment.

KEY FEATURES:

- Cloud-based **SaaS**
- Incident Management
- Dispatch Technology
- Records Management
- Any size security team

ON-DEMAND COMMUNICATION

A guard sees a suspicious guest enter the hotel lobby, and PTT's for backup using his **MOTOTRBO** radio. Through **WAVE OnCloud**, staff in the security operations center communicate via PTT on a computer. The head of security, who is off-duty at home, PTT's on a smartphone and can follow the GPS-enabled location of staff members on the map view built into the app. Key staff members within hotel management, front desk, meeting services, engineering, housekeeping and transportation can be notified of an issue that may affect their well-being or those of guests. Everyone can collaborate to deal with the incident for optimal outcome.



REAL-TIME SITUATIONAL INTELLIGENCE

As the suspicious guest enters the lobby, security team members can quickly select the appropriate video camera from an intuitive map-based interface and visualize other systems such as Access Control and Incident Management from a single position. These typically disparate systems can be viewed simultaneously on a map with the ability to create rulesets to trigger automated actions based on specific event occurrences, allowing for immediate decision-making based on facts.



MOBILE INCIDENT MANAGEMENT

With **Ally**, a web-based, Software-as-a-Service (SaaS) security software for incident management and dispatch, all details of this event are logged, documented and time-stamped by both mobile users and security team members. Robust and easy to use tools allow for querying of records and creation of reports.



SOURCES:

1. American Hotel and Lodging Association
2. Bureau of Labor Statistics
3. Brandon and Gaille: "24 Surprising Statistics on Workplace Violence"